Scheduling: Performance and Asymptotics - part II

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Overview

- Yesterday:
 - Introduction
 - Basics on large deviations (light and heavy tails)
 - Rare events in FIFO queues
- Today:
 - LIFO, PS, SRPT, ...
 - Multi-class and multi-node systems
 - Robustness and optimality issues

Consider a GI/GI/1 FIFO queue with i.i.d. inter-arrival times (A_i) , i.i.d. service times (B_i) , working at speed 1. $\rho = E[A]/E[B] < 1$.

Assume the service discipline is Preemptive LIFO.

Observation: sojourn time has same distribution as $\mathrm{GI}/\mathrm{GI}/1$ busy period P.

We will review the behavior as $\mathbf{P}[P > x]$ as $x \to \infty$, both for light tails and heavy tails.

In both case, assume a job of size B enters an empty system at time 0.

Upper bound

Let $A(x) = \sum_{n=1}^{N(x)} B_i$ be the amount of work arriving to the system (0, x]. $N(x) = \max\{n : A_1 + \ldots + A_n \le x\}.$

Upper bound:

$$\mathbf{P}[P > x] \leq \mathbf{P}[B + A(x) > x]$$

$$\leq E[e^{sB}]E[e^{sA(x)}]e^{-sx}.$$

Mandjes & Zwart (2004), Glynn & Whitt (1991):

$$\lim_{x \to \infty} \frac{1}{x} \log E[e^{sA(x)}] = \Psi(s) := -\Phi_A^{\leftarrow} \left(\frac{1}{\Phi_B(s)}\right).$$
$$\Phi_A(s) = E[e^{sA}], \qquad \Phi_B(s) = E[e^{sB}].$$
For M/G/1: $\Psi(s) = \lambda(\Phi_B(s) - 1).$

Upper bound (2)

Thus,

$$\frac{1}{x}\log \mathbf{P}[P>x] \leq \frac{\log E[e^{sB}]}{x} + \Psi(s)(1+o(1)) - s.$$
 optimizing over $s,$ we obtain

$$\limsup_{x \to \infty} \frac{1}{x} \log \mathbf{P}[P > x] \le -\gamma_L,$$

with

$$\gamma_L = \sup_{s \ge 0} [s - \Psi(s)].$$

Non-triviality assumption: $\rho < 1$, P(B > A) > 0.

Under this assumption, $\Psi(\cdot)$ is strictly convex and $\to \infty$ as $s \to \infty$.

Let
$$s^* = \arg \sup_{s \ge 0} [s - \Psi(s)].$$

Assume that we have exponential inter-arrivals and that $\Psi(s)$ is finite in a neighborhood of s^* (for convenience of this talk only). This implies

$$1=\Psi'(s^*)=\lambda\Phi'_B(s^*).$$

Consider a modified M/G/1, with service times with df proportional to $e^{s^*x}F(dx)$ and exponential $\lambda\Phi_B(s^*)$ inter-arrival times.

$$\Phi_{\tilde{B}}(s) = \Phi_B(s+s^*)/\Phi_B(s^*).$$

Note that

$$\tilde{\rho} = (\lambda + s^*)E[\tilde{B}] = (\lambda \Phi_B(s^*)\Phi'_B(s^*)/\Phi_B(s^*) = 1.$$

The idea is to use this "tilted system" to develop a lower bound, like we did yesterday for FIFO.

Like in the random walk case, we can obtain a fundamental identity:

$$\begin{aligned} \mathbf{P}[P > x] &= \mathbf{E}[e^{\Psi(s^*)x - s^*\tilde{A}(x)}I(\tilde{P} > x)] \\ &\geq \mathbf{E}[e^{\Psi(s^*)x - s^*\tilde{A}(x)}I(\tilde{P} > x)I(\tilde{A}(x) < (1+\epsilon)x)] \\ &\geq e^{-\gamma_L x - \epsilon s^*x}\mathbf{P}[\tilde{P} > x; \tilde{A}(x) < (1+\epsilon)x]. \end{aligned}$$

Since $\tilde{\rho} = 1$, \tilde{P} has infinite mean, so the probability on the r.h.s. has zero decay rate. Thus,

$$\liminf_{x \to \infty} \frac{\log \mathbf{P}[P > x]}{x} \ge -\gamma_L - \epsilon s^*.$$

Comments

- M/M/1: $\gamma_L = \mu (1 \sqrt{\rho})^2$.
- Proof can be extended to renewal arrivals
- Result still holds without any regularity assumption on Ψ .
- Precise asymptotics are known as well: see Palmowski & Rolski (2005).
- Intuition: do exponential tilting of service times such that system becomes critically loaded.

Observe

$$\gamma_F = \sup\{s : \Phi_A(-s)\Phi_B(s) \le 1\}$$

=
$$\sup\{s : -s \le \Phi_A^{\leftarrow}(1/\Phi_B(s))\}$$

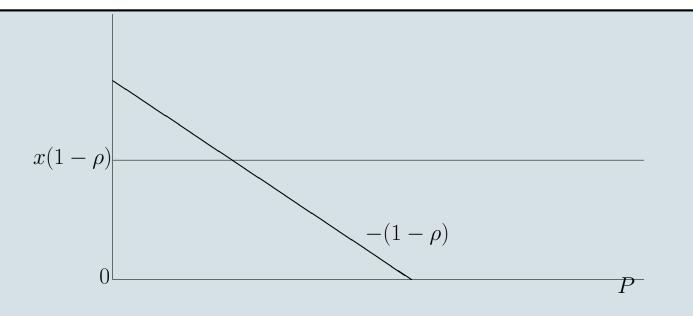
=
$$\sup\{s : s - \Psi(s) \ge 0\}.$$

Since $\Psi'(0) = \rho$, and using strict convexity, it follows that

$$\gamma_L < (1-\rho)\gamma_F.$$

Conclusion: LIFO is not optimal in the light-tailed case.

Heavy tails:intuition



- In beginning of busy period (after O(1) time): Huge job arrives if size $x(1-\rho)$
- Process drifts down at rate 1ρ .

Idea of proof

Based on picture:

$$\mathbf{P}[P > x] \approx \mathbf{P}[B_{max} > x - A(x)]$$

$$\approx \mathbf{P}[B_{max} > (1 - \rho)x].$$

Made rigorous for regularly varying service times in Zwart (2001), extended to lognormal and some Weibullian tails by Jelenkovic & Momcilovic (2004).

Boxma (1979)/Asmussen (1999): $\mathbf{P}[B_{max} > x] \sim \mathbf{E}[N]\mathbf{P}[B > x].$

Conclusion:

$$\mathbf{P}[P > x] \sim \mathbf{E}[N]\mathbf{P}[B > x(1-\rho)].$$

Comments

- Essential step of the proof is to show that at least one job of size $\geq \epsilon x$ is necessary.
- Use rate of convergence results in the law of large numbers for truncated random variables
- Proof idea only works in case of square root insensitivity.

Since

$$\mathbf{P}[B > x - A(x)] = \mathbf{P}[B > x(1 - \rho) + O(\sqrt{x})]$$

one needs

$$\mathbf{P}[B > x + \sqrt{x}] \sim \mathbf{P}[B > x].$$

If $\mathbf{P}[B > x] \sim L(x)x^{-\alpha}$, then

$$\mathbf{P}[P > x] \sim \mathbf{E}[N](1-\rho)^{-\alpha}P(B > x).$$

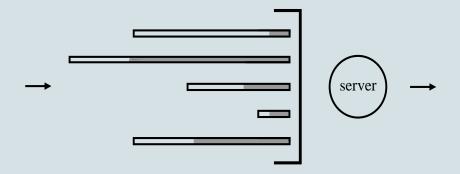
Thus, the sojourn time under LIFO has the same tail as the service time, up to a constant!

Thus, it is optimal (up to a constant).

Conclusion:

- FIFO outperforms LIFO for light tails (and is optimal)
- LIFO outperforms FIFO for regularly varying tails (and is optimal).

- Processor Sharing is a service discipline where each job in the system receives the same service rate.
- Old application: time-sharing in computer systems.
- New application: TCP-like bandwidth allocation mechanisms.



- 1. Huge amount of work/number of jobs upon arrival
- 2. Increased amount of work/arrivals during sojourn
- 3. Unusually large service time

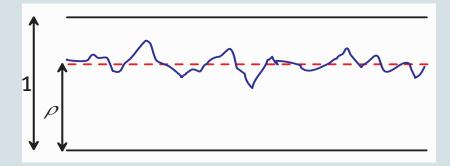
- FIFO: Always case 1.
- LIFO with light tails: case 2
- LIFO with heavy tails: case 2 or 3.
- PS ??

One way to achieve sojourn time of length x is that your own service time is $(1 - \rho)x$.

All other jobs will regard the big job as permanent (separation of timescales).

PS with one permanent customer is stable, so throughput must be ρ . Thus, service rate of $1 - \rho$ is allocated to large customer, leading to sojourn of x

$$\mathbf{P}[V > x] \sim \mathbf{P}[B > x(1-\rho)]$$



R(x): amount of service obtained if you stay in system in [0, x].

 $\mathbf{P}[V > x] = \mathbf{P}[B > R(x)].$

We know: $R(x)/x \to 1 - \rho$ a.s.

Can we replace R(x) by $x(1-\rho)$?

Theorem: yes, if in addition $P(B > x) = L(x)x^{-\alpha}$ and if there exists $\epsilon > 0$ such that

$$\mathbf{P}[R(x) < \epsilon x] = o(\mathbf{P}[B > x]),$$

then

$$\mathbf{P}[V > x] \sim \mathbf{P}[B > x(1-\rho)]$$

Comments

$$\mathbf{P}[V > x] \sim \mathbf{P}[B > x(1-\rho)]$$

- Called a reduced service rate approximation or reduced load approximation.
- Sojourn time is primarily large because of a large service time.
- "If you stay in the system for a long time, its your own fault".
- References: Z+Boxma00, Jelenkovic+Momcilovic03 (M/G/1)
- \bullet More general criteria as above (beyond M/G/1): reviewed in Borst,Nunez,Z06.

Let P^* be the time to empty the system starting from equilibrium. Upper bound

$$\begin{aligned} \mathbf{P}[V > x] &\leq \mathbf{P}[P^* > x] \\ &\leq \mathbf{P}[W + A(x) - x > 0] \\ &\leq \mathbf{E}[e^{sW}]\mathbf{E}[e^{sB}]\mathbf{E}[e^{sA(x)}]e^{-sx}. \end{aligned}$$

Using similar arguments as before (optimizing over s), we obtain

$$\limsup_{x \to \infty} \frac{\log \mathbf{P}[V > x]}{x} \le -\sup_{s \ge 0} [s - \Psi(s)] = -\gamma_L.$$

Focus on M/G/1 for convenience of this talk.

To get a lower bound, assume all service times of jobs arriving after 0 are truncated at x_0 . Take tilted service times \tilde{B} with MGF $\Phi_{B \wedge x_0}(s + s_{\epsilon})/\Phi_{B \wedge x_0}(s_{\epsilon})$ and arrival rate $\tilde{\lambda} = \lambda \Phi_{B \wedge x_0}(s_{\epsilon})$, such that the load becomes $1 + \epsilon$.

Let $\tilde{A}_{x_0}(x)$ be the amount of work arriving in (0, x) in this modified system.

Note that the number of jobs in the system $\tilde{Q}(u)$ at time u in this modified system is bounded from below by $(\tilde{A}_{x_0}(u) - u)/x_0$, so it is expected to increase at linear rate.

Lower bound (2)

Let M be some constant. Change of measure (as in LIFO) yields the magical identity:

$$\begin{split} \mathbf{P}[V > x] \\ &= \mathbf{E}[e^{\Psi_{x_0}(s_{\epsilon})x - s_{\epsilon}\tilde{A}_{x_0}(x)}I(\tilde{V} > x)] \\ &\geq \mathbf{E}[e^{\Psi_{x_0}(s_{\epsilon})x - s^*\tilde{A}(x)}I(\tilde{V} > x)I(u\epsilon/2 < \tilde{A}(u) < (1+\epsilon)u), u \in (M, x)] \\ &\geq e^{-x(1+2\epsilon)s_{\epsilon} - \Psi_{x_0}(s_{\epsilon})}\mathbf{P}[\tilde{V} > x; u\epsilon/2 < \tilde{A}(u) < (1+\epsilon)u), u \in (0, x)]. \end{split}$$

One can show that $\Psi_{x_0} \to \Psi$ and $s_{\epsilon} \to s^*$ so that

$$(1+2\epsilon)s_{\epsilon} - \Psi_{x_0}(s_{\epsilon}) \to \gamma_L$$

if first $\epsilon \downarrow 0$ and then $x_0 \to \infty$.

Lower bound (3)

We need to show that $\mathbf{P}[\tilde{V} > x; u\epsilon/2 < \tilde{A}(u) < (1+\epsilon)u), u \in (M, x)]$ decays to 0 at a rate slower than exponential. The second event has positive probability by the FLLN (it can be made close to 1 by choosing M large).

Since $\tilde{Q}(u) > u\epsilon/(2x_0)$ for $u \in (M, x)$ we get

$$\begin{split} \mathbf{P}[\tilde{V} > x; u\epsilon/2 < \tilde{A}(u) < (1+\epsilon)u, u \in (M, x)] \\ \geq & \mathbf{P}[B > M + \int_{M}^{x} \frac{1}{1+u\epsilon/(2x_{0})} du] \mathbf{P}[u\epsilon/2 < \tilde{A}(u) < (1+\epsilon)u, u \in (M, x)] \\ \geq & const \mathbf{P}[B > const \log x]. \end{split}$$

This works if $\mathbf{P}[B > const \log x]$ decays slower than an exponential for any const.

OK for phase-type, gamma. Not OK for e^{-e^x} or bounded support.

Comments

- For light tails, exponential decay is mainly explained by case 2, although your service time should be long enough. This is a secondary effect, not always showing in the light-tailed case.
- For deterministic service times, decay rate is not γ_L , but somewhere in between γ_L and γ_F . It turns out that number of jobs at arrival already needs to be of O(x).
- \bullet Precise asymptotics still not well understood from a probabilistic point of view. For M/M/1 ROS, Flatto showed that

$$P(V > x) \sim c_0 x^{-5/6} e^{-c_1 x^{1/3}} e^{-\gamma_L x}.$$

Extends to PS by result of Borst, Boxma, Morrison & Nunez-Queija.

 \bullet Extended to M/G/1 by Knessl and Zhen.

- Discriminatory Processor Sharing: results do not change for lighttailed case.
- For heavy-tailed case: $\mathbf{P}[V_i > x] \sim \mathbf{P}[B_i > x(1-\rho)]$ [not proven in general so far, but surely is true]
- Bandwidth sharing networks: quite complicated in light-tailed case (large deviations lower bound in thesis of Regina Egorova for mono-tone bandwidth sharing networks)
- BS networks with heavy tails: reduced load equivalence proven in some cases (several topologies under proportional fairness)
- Single-node with mixture of exponential tails and pareto tails: not well understood:

$$\log \mathbf{P}[V_{exp} > x] = \Theta(\sqrt{x})$$

• GPS: Borst,Boxma,Jelenkovic (2002), Lelarge (2009).

SRPT

• Heavy-tailed case like PS:

$$\mathbf{P}[V > x] \sim \mathbf{P}[B > x(1-\rho)]$$

with similar intuition.

• Light tails like LIFO:

$$\mathbf{P}[V > x] \ge \mathbf{P}[V > x; B > x_0]$$

This can be lower bounded by a busy period of jobs smaller than x_0 , which has decay rate $\gamma_{L,\leq x_0}$. Then take $x_0 \to \infty$.

• Does not work if B has bounded support with mass at right end point x_B . In that case, there is a connection with a priority queue, and the decay rate is in the interval $(\gamma_L, \gamma_F]$. • Extension of SRPT to wider family of size-based scheduling disciplines, so called "SMART" disciplines (Wierman et al): results stay qualitatively the same

• Same story for FB.

- What makes a scheduling discipline optimal for light tails, and what makes it optimal for heavy tails?
- More general framework is needed.

The setup

- Scheduling discipline π with following properties:
 - work-conserving,
 - non-anticipative,
 - non-learning (scheduling policy is independent of events before last regeneration epoch).
- Let $V_{\pi,i}$ be sojourn time of *i*th arriving customer and let N be the number of customers served during a busy period. Then, if $\rho < 1$, $V_{\pi,i} \xrightarrow{d} V_{\pi}$ with

$$P(V_{\pi} > x) = \frac{1}{E[N]} E\left[\sum_{i=1}^{N} I(V_{\pi,i} > x)\right]$$

• We call a scheduling discipline π_0 optimal under P if

$$\limsup_{x \to \infty} \frac{P(V_{\pi_0} > x)}{P(V_{\pi} > x)} < \infty$$

for any scheduling discipline π . If the limsup is ≤ 1 we call π_0 strongly optimal.

• π_0 is weakly optimal if

$$\limsup_{x \to \infty} \frac{P(V_{\pi_0} > x)^{1+\epsilon}}{P(V_{\pi} > x)} < \infty$$

for every scheduling discipline π and any $\epsilon > 0$.

• Challenge: what if we are allowed to vary $P(\cdot)$ as well?

Lower bounds for any service discipline:

$$P(V_{\pi} > x) \geq P(B > x)$$

$$P(V_{\pi} > x) = \frac{1}{E[N]} E\left[\sum_{i=1}^{N} I(V_{\pi,i} > x)\right]$$

$$\geq \frac{1}{E[N]} E\left[\sum_{i=1}^{N} I(V_{\pi,i} > x)I(C_{max} > x)\right]$$

$$\geq \frac{1}{E[N]} P(C_{max} > x).$$

 C_{max} is the maximal amount of work in system during a busy period.

Upper bound: time it takes to empty entire system from stationary just after an arrival (residual busy period).

Optimality

- Recall that C_{max} is the maximal amount of work in system during a busy period.
- It can be shown that $\gamma_{C_{max}} = \gamma_F$, so FIFO is weakly optimal for light tails. This is shown before in a different setting by Ramanan & Stolyar (2001).
- If Cramér's condition is satisfied, then FIFO is optimal: in this case

$$P(V_F > x) \sim Ce^{-\gamma_F x} \sim C' P(C_{max} > x)$$

- For heavy tails, PS,LIFO and SRPT are optimal.
- Main question: Can we construct a work-conserving non-anticipative non-learning scheduling algorithm that will be weakly optimal for P ∈ P with P containing both light tails and heavy tailed service times?

NO!

Some intuition:

- Non-preemptive scheduling disciplines are not optimal, since O(x) big jobs get stuck after a single big job of size $\geq x$ arrives. This is bad in case of heavy tails.
- PS, LIFO and SRPT all have the appealing property that system stays stable if an infinite-size job is added. This seems a necessary condition to be optimal for heavy tails.
- Suppose that a scheduling discipline retains stability after adding an infinite-size job. If you are a large job, you will likely have to wait for a busy period of small jobs to pass you, leading to busy-period type behavior, which is bad in case of light tails.
- Proof is actually based on this intuition.

For π to be optimal for both light tails and heavy tails we need:

Condition (A):

$$\limsup_{x \to \infty} \frac{P(V_{\pi} > x)}{x^{\epsilon} P(B > x)} < \infty$$

for any $\epsilon > 0$, for all heavy tails.

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Condition (B):

\limsup_{x \to \infty} e^{(\gamma_F - \epsilon)x} P(V_{\pi} > x) < \infty
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for any $\epsilon > 0$, for all light tails.

- Let $\overline{R}(x)$ be the amount of service allocated to jobs arriving at the system after time 0 in the interval (0, x].
- Proposition 1: Let $\alpha > 2$. If Condition (A) holds, then

$$\lim_{x \to \infty} P(\bar{R}(x) > (\rho - \delta)x \mid B_1 > y(1 - \rho)x) = 1 \qquad \forall \delta > 0, y > 1.$$
(1)

• Proof of proposition will be by contradiction: we will show that Condition (A) cannot hold if (1) does not hold.

Proof of Proposition 1

• If (1) does not hold, there exists $y > 1, \delta > 0, \gamma > 0$ and a sequence (x_n) such that $x_n \to \infty$ and

$$P(\bar{R}(x_n) \le (\rho - \delta)x_n \mid B_1 > y(1 - \rho)x_n) > \gamma, \qquad n \ge 1.$$

• Define

$$E_n = \{ N(x_n) \in ((\lambda - \gamma)x_n, (\lambda + \gamma)x_n), B_i \leq \sqrt{\delta x_n/4}, \\ i \leq N(x_n); A(x_n) \geq (\rho - \delta/2 - 1)x_n \}.$$

• $P(E_n) \to 1$ by WLLN and since $\alpha > 2$.

•
$$F_n = \{\overline{R}(x_n) \le (\rho - \delta)x_n\}.$$

• $P(E_n \cup F_n \mid B_1 > y(1-\rho)x_n)$ is bounded away from 0 for n large.

Proof of Proposition 1 - ctd.

- Under $E_n \cup F_n$, the workload at time x_n is at least $(\delta/2)x_n$ and the queue length is at least $\sqrt{\delta x_n}$.
- In the interval $[x_n, x_n + (\delta/4)x_n]$ the workload will be larger than $(\delta/2)x_n (\delta/4)x_n = (\delta/4)x_n$.
- Consequently, the number of customers that will be in the system in the interval $[x_n, x_n + (\delta/4)x_n]$ will be at least $(\delta/4)x_n/\sqrt{\delta x_n/4} = \sqrt{\delta x_n/4}$.
- In other words: at least $\sqrt{\delta x_n/4}$ customers will have a sojourn time exceeding $\delta x_n/4$.
- Consequently, using the cycle formula:

$$\liminf_{n \to \infty} \frac{P(V_{\pi} > (\delta/4)x_n)}{\sqrt{x_n}P(B > x_n)} > 0.$$

Recall condition (1):

$$\lim_{x \to \infty} P(\bar{R}(x) > (\rho - \delta)x \mid B_1 > y(1 - \rho)x) = 1 \quad \forall \delta > 0, y > 1.$$

- This condition is necessary to be optimal for heavy tails. It guarantees that jobs arriving after a large job get a service rate ρ .
- If this condition does not hold, the workload builds up at some rate δ , causing also the queue length to build up.
- The amount of customers is increasing as least as a square root, and a fraction of them will also get a large sojourn time.
- So the number of jobs in a cycle having a large sojourn time grows at least like a square root to infinity if the first job in the cycle is large.

- Let $P(\cdot)$ now be such that service times are light tailed.
- Recall again the condition (1) necessary for optimality in the heavy-tailed case:

$$\lim_{x \to \infty} P^*(\bar{R}(x) > (\rho - \delta)x \mid B_1 > y(1 - \rho)x) = 1 \qquad \forall \delta > 0, y > 1,$$

if B is regularly varying with index $\alpha > 2$ under P^* .

- Wish to use this to construct counterexample for light tails, unfortunately, $P \neq P^*$.
- Idea: Obtain P from P^* using a change of measure argument.

We construct an M/G/1 queue with the following properties:

- Take $\epsilon \in (0, 1/4)$. Take B such that $P^*(B > x) = L(x)x^{-\alpha}, \alpha > 2$. Take λ^* such that $\rho^* = \lambda^* E^*[B] = 1 - \epsilon$.
- Define for $s \in (0, \lambda^*)$, P^s such that $E^s[e^{\theta B}] = \Phi^*(\theta s)/\Phi^*(-s)$ and $\lambda^s = \lambda^* s$.
- Pick s_0 such that $\rho = \rho_{s_0} = \lambda_{s_0} E^{s_0}[B] \in (\epsilon + \epsilon^2, 1 \epsilon \epsilon^2)$. Set $P = P^{s_0}$.
- We obtain $\gamma_F = s_0$ and $\gamma_L = s_0 \Psi(s_0)$.

• Using a change of measure argument:

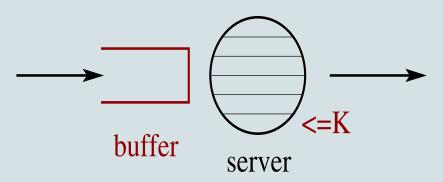
$$P(V_{\pi} > t) = e^{-\gamma_L t} E^*[e^{-s_0 X(t)} I(V_{\pi} > t)],$$

X(t) = A(t) - t. This is larger than

$$e^{-\gamma_L t} E^*[e^{-s_0 X(t)} I(V_{\pi} > t), W(0) = 0, X(t) < 0, \bar{R}(t) > (1 - \epsilon + \epsilon^2)t, B_1 > (\epsilon + \epsilon^2)t]$$

- Apply (1) with $y = 1 + \epsilon$, $\delta = \epsilon^2$, note $P^*(W(0) = 0) = \epsilon$, and $X(t)/t \to -\epsilon$ on P^* .
- Also observe that $\overline{R}(t) > (1 \epsilon + \epsilon^2)t$ and $B_1 > (\epsilon + \epsilon^2)t$ imply $V_{\pi} > t$.
- Thus, $P(V_{\pi} > t) \ge (1 o(1))\epsilon e^{-\gamma_L t} e^{-\gamma_F(\epsilon + \epsilon^2)t}$.
- $\gamma_L + (\epsilon + \epsilon^2)\gamma_F < (1 \rho)\gamma_F + (\epsilon + \epsilon^2)\gamma_F < \gamma_F$ since $\rho > \epsilon + \epsilon^2$.
- Thus, $e^{\gamma_F t} P(V_{\pi} > t) \to \infty$ at exponential rate if (1) holds.

- Proof technique above can be used to show that PS is strongly optimal for heavy tails.
- Conjecture: FIFO is strongly optimal if Cramér's condition holds.
- Not possible to design tail optimal scheduling algorithm without knowledge of distribution.
- Proofs suggest that an algorithm that is tail optimal for heavy tails leads to worst possible behavior for light tails and vice versa.
- Question: What information on distribution is necessary?
- Can we do better than worst case if we know the load ρ ?



- \bullet At most K jobs can be served simultaneously, according to PS
- Additional jobs wait in FIFO buffer.
- Idea: clever choice of K, for example as function of ρ .
- Current work with Adam Wierman and Jayakrishnan Nair.

• If B has decay rate
$$\gamma_B > 0$$
, then

$$\gamma_{LPS-K} = \inf_{a \in [0,1]} \{ (1-a)\gamma_F + a\gamma_B/K + \sup_{s \ge 0} [sa(1-1/K) - \Psi(s)] \}$$

• $K = \left\lceil \frac{1}{1-\rho} \right\rceil$ seems a robust choice, leading to better than worst case behavior for large classes of light-tailed and heavy-tailed distributions.

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