











EDC	efficier type	origin	7
EDC1	100,0 dedicated	I Asia	2. 200 10 10
EDC2	72,2 dedicated	I America	
EDC3	43,8 public	America	
EDC4	39,5 dedicated	America	
EDC5	60,0 dedicated	I Asia	
EDC6	90,6 dedicated	l Europe	
EDC7	100,0 public	Europe	
EDC8	96,0 public	Europe	
EDC9	100,0 dedicated	I Asia 🛛	
EDC10	39,8 dedicated	I Asia	EDC28 SHOULD HAVE
EDC11	54,5 dedicated	America	
EDC12	100,0 dedicated	I Asia	BEEN ABLE TO SUPPORTIES
EDC13	67,4 dedicated	I Asia	ACTIVITY   EVELS WITH
EDC14	61,4 dedicated	I Asia	
EDC15	100,0 public	Europe	ONLY 38% of ITS RESOURCES
EDC16	91,8 dedicated	America	
EDC17	100,0 public	Europe	
EDC18	100,0 public	Europe	
EDC19	100,0 dedicated	I Europe	
EDC20	100,0 public	America	
EDC21	83,5 public	Europe	
EDC22	59,8 public	Europe	
EDC23	48,7 dedicated	I A₃ia	
EDC24	100,0 public	Europe	
EDC25	63,3 public	Europe	
EDC26	100,0 public	Europe	6.
EDC27	100,0 Hodicated	l Europe	2 april
EDC28	37,6 dedicated	I Asia	random 29-30 Oct 09



	1.1.1	Area	Related questions	Poor (1)	Below average (3	Average (5)	Above average (7)	Excellen t (9)	Best in class (11)	Total	9
A		Customer satisfaction	1, 14, 21	2	25	-		-			
	2	Cleanliness, environment,	2a, 2b, 3, 17, 21							_//	
		ergonomics, safety, hygiene									
ient /	3	Use of space, condition of building and technical installations	5a, 5b, 6a, 6b, 15, 21								
Managen jfskunde	4	Condition and maintenance of material handling equipment	16								
ool of Bedri	5	Teamwork, management and motivation	1, 12, 21								
am Sch aculteit	6	Storage systems and strategies, inv. management	7a, 7b, 8, 9a, 9b, 19								
Lotterd Fa	7	Order picking systems and strategies	10, 11a, 11b, 20								
R	8	Supply chain coordination	19					-			
	9	Level and use of IT	20 R. de Koster, J	urandor	29-30 (	Det 09	2	ERASMUS	UNIVERSITEIT ROT.	TERDAM	
	1.4	0	4 440 44b 42			1.1.77	1			1	·



































	n conclusion: what is the score	e of
1	Customer satisfaction	
2	Cleanliness, environment, ergonomics, safety, hygiene	
3	Use- of-space, condition of the building and technical installations	
4	Condition and maintenance of material handling equipment	
5	Teamwork, management and motivation	
6	Storage systems and strategies, inventory management	
7	Order picking systems and strategies	
8	Supply chain coordination	
9	Level and use of IT	
10	Commitment to quality	
11	Managing efficiency and flexibility	
Total	11 - 99	??

